

## Grants to help pay your energy debts



The following energy suppliers offer grants to their customers if you are currently struggling to pay your energy bills:

Scottish Power - <https://scottishpower.co.uk/Help-paying-your-bill/>

British Gas - <https://www.britishgas.co.uk/energy/help-if-youre-struggling-to-pay.html>

Ovo Energy - [https://www.ovoenergy.com/ways to get financial support](https://www.ovoenergy.com/ways-to-get-financial-support)

E.ON Energy - <https://www.eonnextenergyfund.com/>

Bulb Energy - <https://bulb.co.uk/extra-support-services/>

EDF Energy - <https://www.edfenergy.com/for-home/help-support/energy-bill-debt-advice>

Octopus Energy - <https://octopus.energy/blog/energy-crisis-information/>

### The British Gas Energy Trust

This is an independent charity we set up in 2004 to offer help and support to people who are struggling to pay their bills, no matter who their energy supplier is. For more information visit: <https://www.britishgas.co.uk/energy/british-gas-energy-trust.html>

## Cold Weather and Winter Fuel Payments

Payments and grants are also available to help those age over 60 or those on a low income stay warm this Winter.



### Cold Weather Payment

Cold weather payments can help people who receive certain benefits with additional heating costs during the winter period.

The 2022/23 scheme runs from 1 November 2022 to 31 March 2023. A payment of £25 will be paid for each seven-day period when your local temperature is either recorded as, or forecast to be, an average of zero degrees Celsius or below, between 1 November 2022 and 31 March 2023. You don't need to apply.

If you are eligible to receive a cold weather payment, you'll be paid it automatically into the same bank or building society account as your benefit payments.

### Winter Fuel Payments

If you were born on or before 26 September 1956 you could get between £100 and £300 tax-free to help pay your heating bills.

You will get your Winter Fuel Payment automatically (you do not need to claim) if you're eligible and either:

- get the State Pension
- get another social security benefit (not Housing Benefit, Council Tax Reduction, Child Benefit or Universal Credit)

If you do not get either of these or if you live abroad, you may need to make a claim on the government website.

If you've got a Winter Fuel Payment before, you do not need to claim again unless you've deferred your State Pension or moved abroad.

The deadline for you to make a claim for winter 2022 to 2023 is 31 March 2023.

For further information visit <https://www.northlanarkshire.gov.uk/benefits-and-money> or <https://www.gov.uk/cold-weather-payment>.

For energy saving home improvement grants please visit [Home Energy Scotland](#) or call 0808 808 2282

## Warm Home Discount Scheme

Warm Home Discount is a one-off payment to reduce eligible customers' bills over the winter months. This winter (2022-23), it's rising from £140 to £150.



You get the payment automatically if your electricity supplier is part of the Warm Home Discount scheme and you or your partner receive the Guarantee Credit portion of Pension Credit. One of you must be named on your bill.

The money is not paid to you - it's a one-off discount on your electricity bill, usually between October and March.

You may be able to get the discount on your gas bill instead if your supplier provides you with both gas and electricity. Contact your supplier to find out.

You may qualify for the discount if all of the following apply:

- you are in receipt of the Guarantee Credit element of Pension Credit - known as the 'core group'
- You're on a low income and meet your energy supplier's criteria for the scheme - known as the 'broader group'

## Warm Home Discount Telephone Number

Contact the Warm Home Discount Helpline on **0800 731 0214** if you didn't get the letter and both of the following apply:

- you get the Guarantee Credit element of Pension Credit
- you think you qualify

## Charis Grants

Charis partner with some Energy Companies to help qualify as many customers as possible for the rebate of £150. We specialise in checking evidence for customers on behalf of our partners.

For more information about the scheme visit:

<https://charisgrants.com/Financial Assistance for Individuals>

For any other queries about the scheme please contact your electricity supplier.